



PINNACLE^{ED}

Executive Style Cover from R6 535 Per Month



HEALTHCARE THAT BRINGS YOU MORE **BENEFITS**

At CompCare we believe in giving you more.
Complete Cover. Committed Care. CompCare.



THE PINNACLE ^{ED} OPTION

You've made it! You're at the top of your game, and you deserve the best. You want a no-nonsense medical Scheme plan with executive benefits.



Live life to the fullest. **ADVENTURE SPORTS** are covered.

Keep **YOUR WELLNESS** at heart.

Understanding Your Option

Let's get started on explaining some of the basics of your cover: You pay your contribution and based on that we pay your claims. Claims are incurred when you visit a doctor/dentist/optometrist/specialist, or any other registered healthcare provider, or if you are hospitalised.

Claims are divided into two categories, namely routine or day-to-day, out-of-hospital claims and in-hospital (otherwise known as major medical risk) expenses. Your day-to-day claims are initially paid from your savings (PMSA) and thereafter

your Annual Flexi Benefit (AFB). You have a set amount of savings per year that you can use for day-to-day claims. If you don't use all your savings in one year, the balance will carry forward to the following year and remain available to you.

This option also provides extended cover. This is referred to as the Above Threshold Benefit (ATB). Should you run out of your savings and Annual Flexi Benefit (AFB), you will have to pay for some healthcare expenses from your pocket. This is referred to as the Self-

Payment Gap (SPG). While you are in your SPG, you must still submit all your claims to us so that we know when to start paying from the ATB. Your accumulated claims submitted need to reach a specific rand value level before the extended ATB will start to cover your claims. Limits and sub-limits apply to the ATB.

In-hospital claims are paid from the Scheme's risk pool. Hospital expenses are unlimited at any Netcare hospital for planned procedures, but sub-limits may apply to certain specified services.

VISIT YOUR HEALTHCARE PROVIDER ONLINE | u-consult.co.za

1

EXECUTIVE LEVEL BENEFITS

Access to a dedicated concierge service agent. Unlimited GP visits, unlimited dental visits, 200% cover for specialists in hospital and access to a private ward in the event of hospitalisation.

2

UNLIMITED HOSPITALISATION

PINNACLE ED offers you unlimited cover for in-hospital and hospital-related services at 100% of the Scheme rate at any Netcare hospital for planned procedures. Specialists are paid at 200% of the Scheme rate.



Day-to-Day Benefits

are subject to your savings, AFB, SPG and ATB



3

BENEFITS PAID FROM RISK

All PMBs, Wellness and Preventative Benefits, Unlimited GP visits and Conservative Dentistry (after limits reached), Ambulance Services (Netcare 911). Not subject to Savings.



Wellness Benefits

4

WELLNESS AND PREVENTATIVE BENEFITS

PINNACLE ED includes Preventative Care, Emotional Wellness, Active Lifestyle Programmes, Women's Health, Kids' Wellness and Men's Health Benefits.



Hospital Benefits (Netcare hospitals only)



74 Chronic Conditions Covered (Dis-Chem pharmacies only)

FIND OUT MORE on page 3

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THESE BENEFITS ARE SUBJECT TO YOUR SAVINGS (PMSA), AFB, SPG AND ATB*

DAY-TO-DAY BENEFITS



Benefits are paid @ 100% of the Scheme rate unless otherwise specified.

PTO for hospital benefits



Contact **0861 222 777** or email **compcare@universal.co.za** or visit our **Mobi App**.

Specialist pre-authorisation email **specauth@universal.co.za**
General pre-authorisation email **preauthorisation@universal.co.za**



REMEMBER!

- 1 Always obtain pre-authorisation
- 2 Sign any documentation you submit
- 3 Take note of the appropriate contact details

Consultations, procedures and materials

GPs and Specialists
GPs paid at 100% and specialists at 200% of the scheme rate.
A referral from a GP is required before seeking treatment from a specialist except for services provided by an ophthalmologist, dermatologist, gynaecologist, oncologist or urologist (for beneficiaries over the age of 40) and a paediatrician in respect of children under the age of 2 years or where multiple visits to a specialist has been authorised. Please remember to obtain pre-authorisation for any procedures.

Medicine

Acute medication
Prescription medication - Schedule 3 and higher.
A 25% co-payment is applicable on non-generic products. Maximum Medical Aid Price (MMAP) applies to medication where a generic product is available and might result in a co-payment.
Over the counter medication (OTC)
Including homeopathic medicine and sport supplements with a NAPPi code.
No sub-limit in savings. Limited to **R1 150 PB** and **R1 650 PMF** in AFB to a maximum of **R250** per event. Does not accumulate to threshold.

Auxiliary services

Audiologists, chiropractors, dietitians, homeopaths (consultations), naturopaths (consultations), speech and occupational therapists, chiropody, podiatry, social workers, physiotherapy and biokinetics. Collective sub-limit of **R11 000 PMF** in and out of hospital.

Surgical and medical appliances

Wheelchairs, crutches, glucometers, hearing aids, artificial eyes and external fixators. Pre-authorisation required and sub-limits apply.

Optometry

100% of SAOA rate.
Eye test
2 Visits PB.
Lenses and contact lenses
Sub-limit of **R5 200 PB**.
Frames
1 Frame PB per year sub-limit of **R2 600**. Included in lenses limit.

Radial Keratotomy and Excimer laser

Limited to **R7 800 per eye** inclusive of hospitalisation and related costs.

Radiology

Basic radiology
Including black and white X-rays and ultrasound.
Specialised radiology
MRI, CT, High resolution CT and PET scans. Unlimited.
First R2 500 payable from PMSA with accumulation to the threshold.
Contact 0860 111 090 or email preauthorisation@universal.co.za

Pathology

Dentistry

Basic dentistry
Conservative and restorative. Unlimited after threshold.
Specialised dentistry
Dentures, crowns, bridgework, metal fillings and inlays. Subject to protocols.
A quotation must be submitted for approval prior to the commencement of treatment. No benefit for orthodontic treatment for patients older than 18 years.
Email address for dental authorisation: dental@universal.co.za

SPECIALIST REFERRAL PROCESS

A referral from a GP is required before seeking treatment from a specialist, failing which said specialist consultation will attract a 30% co-payment on the visit as well as related services. Members are required to notify the Scheme of a specialist visit, prior to booking the consultation by requesting a "Spec Auth". This can be done by contacting the Call Centre or by sending an email to **specauth@universal.co.za**.

The following information is required:

- Referral letter from the member's GP on the practice letterhead.
- Member medical aid number.
- Name of dependent.

- Member's correct contact numbers.
- Intended date of specialist consultation.
- Specialist's name, practice number and contact details.

Should a specialist refer the member to another specialist, the referral letter from the specialist referring to the other specialist needs to be provided (the visit to the first specialist should have been authorised). The member is not required to go back to their GP for another referral letter in this instance.

A GP referral is not required in the following instances:

- One Gynaecologist visit per female, over the

- age of 16, per year.
- One Urologist visit per male, over the age of 40, per year.
- Paediatrician consultations for children under the age of 2.
- Specialist visits during pregnancy.
- Oncologist's consultations, as this will be approved as part of an Oncology Management Programme.
- Optical and dental specialist consultation (Ophthalmologists and Orthodontists).
- Visits to a Dermatologist. Remember to obtain pre-authorisation for any procedures.
- Where multiple specialist visits have been authorised.

HOSPITAL BENEFITS



Cover in any Netcare hospital. Voluntary, non-emergency admissions to a non-Netcare facility will attract a co-payment of 30% with a minimum of **R7 500**. Specified elective procedures may have a co-payment (excluding PMBs)

Contact **0860 111 090**, email preauthorisation@universal.co.za or visit our **Mobi App** for pre-authorisation.

For hospital account queries email hospitalaccounts@universal.co.za

PTO for risk benefits

Benefits are unlimited and paid @ 100% of the Scheme rate unless otherwise specified. Overall Annual Limit (OAL) unlimited.

Hospitalisation

Specified elective procedures may have a co-payment (excluding PMBs). Please refer to our website (compcare.co.za) for a list of co-payments and exclusions.

Surgical procedures out-of-hospital

Organ transplants

Pathology

Hospital related accounts

GP visits, specialists, radiology, surgical procedures and blood transfusions. Specialists paid at 200% of the Scheme rate.

Basic radiology

Medicine in hospital

Medicine upon discharge (TTO)

7 days' supply.

WHAT DOES 100% OF SCHEME RATE MEAN?

SCHEME RATE refers to the maximum amounts that a medical Scheme will pay for specific treatments and procedures. **100% OF SCHEME RATE** means the Scheme will pay 100% of what is specified in the Scheme Rules. Please note that some providers might charge more than what the Scheme will pay for and the member is liable for that shortfall.

Auxillary services in hospital

Physiotherapy, biokinetics, dietitian, etc. Collective limit of **R11 000 PMF** in and out of hospital. Email casemanagement@universal.co.za for pre-authorisation.

Surgical prostheses

Overall limit of **R55 000 PMF**. Sub-limits apply. Contact our pre-authorisation department to find out about our special arrangements for hip and knee replacements.

Specialised radiology

MRI, CT, High resolution CT and PET scans. Unlimited. **First R2 500 payable from PMSA** with accumulation to the threshold.

Radial Keratotomy and Excimer laser

Limited to **R7 800 per eye** inclusive of hospitalisation and related costs.



PLEASE NOTE: Treatment subject to pre-authorisation, case management, specialist programmes and Scheme protocols.

HOSPITAL PRE-AUTHORISATION PROCESS

It's the member's responsibility to make sure that all non-emergency hospital admissions are authorised by either phoning **0860 111 090** or by sending an email to preauthorisation@universal.co.za. These must be authorised at least 48 hours prior to admission. The member, doctor

or hospital must contact the scheme for this authorisation. The hospital utilisation management team will need the following details: Name of the patient being admitted, medical aid number, hospital name, date of admission, name and practice number of admitting practitioner, ICD 10 and

procedural codes. A penalty will apply for late requests for authorisations. Emergency admissions must be authorised on the first working day after admission. A penalty will apply, should the member not obtain authorisation. This also applies to oncology treatment.



RISK BENEFITS



PTO for
what you need
to know

Prescribed minimum benefits (PMBs)*

All PMBs are defined in the Medical Schemes Act No 131 of 1998.

Organ transplants and plasmapheresis are paid in terms of PMB protocols.

Emergency care

What to do in the event of an emergency: Call the emergency medical services provider, **Netcare 911** on **082 911**.

Please note: To avoid a 25% co-payment, authorisation needs to be obtained at the time of the emergency, or within 24 hours thereafter.

Preventative care*

- **GP wellness consultation:** One per year, excludes procedures. Limited to tariff codes 0190/1/2 and diagnosis codes (ICD10) Z00.0 or Z00.1.
- **Health check:** Blood pressure, blood sugar, cholesterol, BMI and waist circumference – One measurement PB over the age of 18 years, limited to **R230 per event**. Only at DSP pharmacy.
- **Rapid HIV tests.**
- **Preventative malaria medication** when required.
- **Flu vaccine:** One PB.
- **Tetanus vaccine:** One vaccination when required.
- **Glaucoma test:** One PB.
- **Colorectal cancer screening:** One bowel cancer screening test every two years for beneficiaries between the ages of 45 and 75.

Oncology and speciality care*

- Unlimited **oncology** including chemotherapy and radiotherapy at the scheme's oncology DSP.
 - **Biological agents and specialised medication** – limited to **R310 000 PMF**.
- Contact 0860 111 090 or email oncology@universal.co.za for pre-authorisation and any oncology related queries (not account related).
- **Wound care** in lieu of hospitalisation.
 - **Oxygen home ventilation.**
 - **Home nursing visits** limited to 60 days PMF.
 - **Step-down nursing facilities, hospice and rehabilitation.**

Email alternativecare@universal.co.za for pre-authorisation.

Live life
to the fullest.

ADVENTURE SPORTS are covered.

Active lifestyle programmes*

- **Fitness Assessment and exercise prescription:** Access to the Universal Network of biokineticists for annual fitness assessment, virtual consultations, exercise prescription and regular monitoring.
- **Nutritional assessment and healthy eating plan:** Access to the Universal Network of dietitians for annual assessment, virtual consultations, healthy eating plan prescription and regular monitoring.
- **Cover for injuries resulting from professional and adventure sports.**
- **Specified sports supplements** subject to savings and the over the counter medicine (OTC) benefit limit (provided there is a valid NAPPI code).

Emotional wellness*

- **Psychiatric treatment in hospital** – subject to pre-authorisation and protocols.
- **Psychology: non-psychiatric admissions** – Limited to **R4 700 PMF**.
- **Alcoholism, drug dependence and narcotics** – PMB Only.
- **Psychiatry** – Subject to savings and AFB, limited to **R18 750 PMF**.
- **Clinical psychologists** – Subject to savings and AFB, limited to **R5 700 PMF**.
- **Psychosocial counselling benefit** – Paid from risk. Unlimited telephonic counselling sessions through the Universal Wellness Care Centre, with an option for referral to one-on-one sessions with qualified psychologists, social workers or registered counsellors to a maximum of 3 referral sessions PB per year.

Members must obtain their chronic medicines from a Dis-Chem pharmacy (including Dis-Chem Courier Pharmacy (DSP)). A 25% co-payment will be payable upon voluntary use of a non-DSP Pharmacy.

*Scheme protocols apply

COVID-19 benefit

Members who have tested positive for COVID-19 will have access to the following benefits in addition to the Prescribed Minimum Benefits:

- Pulse oximeter (**R780 PMF**)
- Nebulizer (**R520 PMF**)
- Thermal Thermometer (**R420 PMF**)

Pre-authorisation and managed care protocols apply.



Emergency medical transport services:
Netcare 911 - 082 911

Please see emergency events below*:

- Emergency roadside assistance and ambulance transportation.
- **Hospital emergency room/Casualty emergency** visits resulting in a hospital admission will be paid from the in-hospital benefit.
- **Hospital emergency room/Casualty emergency** visits as a result of physical injury caused by an external force will be paid in full.
- **Hospital emergency room/Casualty emergency** visits not requiring admission will be paid from your savings and AFB.
- **Emergency search and rescue.**
- Refer to **Kids Wellness** benefits for additional emergency care related to children.

Chronic medication*

74 Chronic conditions are covered. **27 of the 74 chronic conditions** include conditions from the Chronic Disease List (CDL). **47 of the conditions** are referred to as non-CDL conditions. **CDL and non-CDL chronic conditions** are unlimited with no co-payments or levy if the medicine is listed on the Scheme's formulary and the price of the medicine is equal to or less than the reference price of the product. Scheme protocols apply. A 25% co-payment will apply if medicine is not on the formulary.

Chronic condition and medicine registration process

In order to receive the chronic medication benefit, members must register their chronic medicine prescriptions with Universal. To register your chronic medicine prescription with Universal, either you, your doctor or your pharmacist will be required to contact Universal telephonically on **0861 222 777** or send an email to chronicmedicine@universal.co.za. The completion of chronic medication application forms are no longer a requirement.

Conditions covered:

Addison's disease	Deep vein thrombosis	Osteoarthritis
Allergic rhinitis	Diabetes insipidus	Osteoporosis
Angina	Diabetes mellitus type 1 and 2	Paget's Disease of the Bone
Ankylosing spondylitis	Emphysema	Panic disorder
Anorexia nervosa	Epilepsy	Paraplegia/quadruplegia
Asthma	Generalised anxiety disorder	Parkinson's disease
Attention deficit disorder	Glaucoma	Pemphigus
Barrett's oesophagitis	Gastro-oesophageal reflux disease	Peripheral Arteriosclerotic disease
Bechet's disease	Gout/hyperuricemia	Polyarthritis nodosa
Benign prostatic hyperplasia	Haemophilia	Post-traumatic stress syndrome
Bipolar mood disorder*	HIV/AIDS	Psoriasis/psoriatic arthritis
Bronchiectasis	Hormone replacement therapy	Pulmonary interstitial fibrosis
Bulimia nervosa	Huntington's disease	Rheumatoid arthritis
Cardiac arrhythmias	Hypercholesterolemia/hyperlipidaemia	Schizophrenia
Cardiomyopathy	Hypertension	Scleroderma (systemic sclerosis)
Chronic renal failure	Hypoparathyroidism	Stroke
Congestive cardiac failure	Chronic obstructive pulmonary disease	Systemic lupus erythematosus
Conn's syndrome	Chronic bronchitis	Thrombocytopenic purpura
Chronic obstructive pulmonary disease	Connective tissue disorders (mixed)	Ulcerative colitis
Cystic fibrosis	Coronary artery disease	Unipolar mood disorder/major depression
	Crohn's disease	Valvular heart disease
	Cushing's syndrome	Vertigo
		Zollinger-Ellison syndrome

Kids' wellness*

- Baby Wellness visits, childhood immunisations, school readiness assessments, **pre-school eye and hearing screening, a dental screening**, and one additional emergency room visit limited to **R1 300 per event** for children < 6 years.
- **Unlimited GP consultations and basic dentistry** for children < 6 years once day-to-day benefits are depleted.
- **Initial Occupational Therapy** consultation
- **Kid's fitness assessment and exercise prescription** programme.
- **Kid's nutritional assessment and healthy eating** programme.

Women's health:

- **Antenatal classes:** Paid from savings. Limited to 12 antenatal classes and **R1 550 per pregnancy**, including a lactation consultation with a midwife.
- **Antenatal visits:** Limited to 12 ante-natal visits with a GP, midwife or specialist. Maternity bag issued on registration on maternity programme.
- **Confinements:** Includes 2 x 2D ultrasound pregnancy scans. Members can opt for a 3D scan which will be paid at the rate of a 2D scan.
- **Fitness Assessment and Exercise prescription:** Access to the Universal Network of biokineticists for annual fitness assessment, virtual consultations, exercise prescription and regular monitoring.
- **Nutritional assessment and healthy eating plan:** Access to the Universal Network of dietitians for annual assessment, virtual consultations, healthy eating plan prescription and regular monitoring.
- **One additional assessment per pregnant women per pregnancy.**
- **Contraceptives** limited to **R2 950 PB** for oral contraceptives (RP applies) or IUD device.
- **HPV (Cervical Cancer) vaccine.**
- **Papsmear:** One test per female over the age of 18 per annum.
- **Mammogram:** One test per female beneficiary over the age of 35 every 2nd year.

Men's health*

Preventative Care:

- Access to your doctor for a **physical examination**, paid from savings.
- **Prostate specific antigen (PSA)** blood test, paid from risk. One test per male beneficiary over the age of 40 per annum.

Keep **YOUR**
WELLNESS
at heart.

COMPCARE'S PREVENTATIVE BENEFITS

Executive wellness screening:

Executive wellness screening by a GP or registered nurse. Including:

- **Medical assessment (consultation)** by a General Practitioner or Registered Nurse.
- **Health questionnaire / assessment.**
- **Tests:** including but not limited to fasting glucose blood test, lipogram, PSA.
- **Vision and hearing screening.**
- **Stress ECG.**
- **Chest X-Ray.**
- **All other Wellness and Preventative tests** already provided for in terms of the Scheme rules.
- **Consolidated report of results.**

Pre-authorisation and protocols apply.

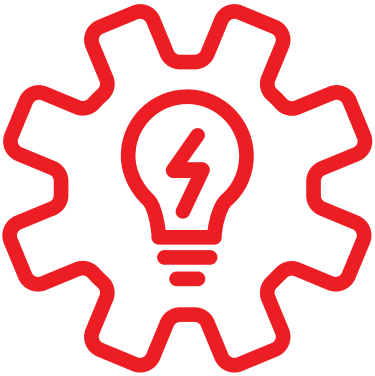
Aviation medical examinations

General examination and reporting for aviation medicals **performed by doctors that have been licensed by the CAA** including:

- General medical examination
- Eye test
- ECG
- Spirometry
- Audiology
- Lipogram
- PSA
- Chest X-Ray and
- Writing of the report

Pre-authorisation and clinical protocols apply.

THE BENEFITS...



Choosing CompCare gives you access to market-leading preventative and wellness benefits that guarantee maximum value that meet your budget. Here's some more reasons to choose CompCare...

01 WE'RE ONE OF THE TOP SCHEMES IN SOUTH AFRICA

This is proven by our solid 43-year track record and solvency levels of more than 49%, which makes us one of the most financially stable Schemes in SA.

02 WIDE RANGE OF OPTIONS

Get the value you deserve and choose the perfect option to fit not only your personal lifestyle, needs and budget, but also that of your employees. Our efficiency discounted options ensure savings on contributions of up to 25% when choosing Dis-Chem pharmacies for chronic medication and Netcare hospitals for planned, elective procedures.

03 BENEFITS THAT BOOST YOUR ACTIVE LIFESTYLE*

At CompCare healthy eating and sports nutrition programmes, as well as fitness assessments and exercise prescription programmes with access to registered biokineticists and exercise facilities, come as part of the deal.

04 WOMEN'S HEALTH*

Mammograms, HPV (cervical cancer) vaccination and contraceptives.

05 MEN'S HEALTH*

Prostate checks and PSA blood test.

06 KIDS HEALTH*

Baby wellness visits, childhood immunisations, school readiness assessments, pre-school eye, hearing and dental screening, occupational therapist visits for children, a fitness assessment and exercise prescription programme, as well as a nutritional assessment and healthy eating plan. Kids under 6 get unlimited visits to the GP and basic dentistry, should your day-to-day benefits be depleted.

07 THE SCHEME FOR ADVENTURE SEEKERS*

In addition to solid healthcare cover we bring you total peace of mind when participating in extreme and adventure sports.

08 UNLIMITED ONCOLOGY

We've got you covered with our unlimited cancer treatment programme, subject to our treatment protocols at our designated service provider (DSP) for oncology.

09 MENTAL HEALTH*

Unlimited professional telephonic emotional health and wellbeing support, around-the-clock, and referrals for one-on-one counselling should this be required.

10 SUPERIOR SERVICES AND BENEFITS

Delivered through our partnership with leading Healthcare Administrator, Universal Healthcare Administrators.

10 REASONS
to choose
CompCare.

*Scheme protocols apply

MEDICAL COVER WITHOUT THE CO-PAYS:

You can get **more with CompCare** by using our extensive network of Healthcare providers. Avoid co-payments and out of pocket payments by using one of the following Universal Healthcare Networks:

- Hospital
- Oncology
- Pharmacy
- Biokineticists
- Dietitians
- Psychosocial counsellors

GLOSSARY

A	Adult Dependant
AFB	Annual Flexi Benefit
ATB	Above Threshold Benefit
C	Child Dependant
CDL	Chronic Disease List
DSP	Designated Service Provider
MMAF	Maximum Medical Aid Price
OTC	Over the Counter Medicine
P	Principal Member
PB	Per Beneficiary
PMB	Prescribed Minimum Benefits
PMF	Per Member Family
PMSA	Personal Medical Savings Account
PP	Preferred Provider
RP	Reference Pricing
SAOA	South African Optometric Association
SPG	Self Payment Gap
TL	Threshold Level
TTO	To Take Out (Medicine taken on discharge from hospital)



MEDICAL SCHEME GONE MOBILE

CLAIMS

Submit new claims and view your claims history.

HOSPITAL PRE-AUTHORISATION

Submit new pre-auth requests and view your hospital pre-auth history.

QUERY

Submit queries and view important contact details.

MEMBERSHIP CARD

See a digital version of your Membership Card so you're never caught without it again! You can even send it on as and when needed.

BENEFITS

View all your benefits, annual limits and your available balances.

AND MUCH MORE

Request your Tax or Member Certificates. See all your registered Chronic Conditions, register new conditions, update your scripts and apply for an extended supply. Access your personal details, your dependant details and your scheme details. You can also search for Network Specialists in your area.

NEW and IMPROVED

COMING SOON!

OUR NEW APP IS ON ITS WAY!

Keep in control of your medical Scheme with the CompCare App. Simple, seamless and super convenient, the App makes it quick and easy for you to check anything from claims to benefits, and even to where your closest doctor is. Download the Mobi App on your smart device using the Google Play Store (Android users) or the Apple App Store (iOS users). **Watch out for up and coming communications regarding the CompCare App launch date!**

The power of your medical scheme is in your hands. Our **NEW and IMPROVED** Member App is your mobile gateway to information, allowing you to view and edit your medical scheme option, benefits and claims anywhere, anytime!



COMPCARE MEDICAL SCHEME

THE PINNACLE OPTION



Executive Style Cover

Contributions Effective from 1 January 2022

Monthly	Principal Member	Adult Dependant	Child Dependant
Risk	R5 228	R4 068	R1 456
Savings	R1 307	R1 017	R364
Total	R6 535	R5 085	R1 820

Annual Benefit Amounts for 2022

Savings	R15 684	R12 204	R4 368
AFB	R3 624	R2 820	R1 008
Total Day-to-Day	R19 308	R15 024	R5 376
Threshold	R22 608	R17 304	R6 060
SPG	R3 300	R2 280	R684

A child dependant is a dependant who is under the age of 21 years or a full time student up to the age of 27 years. An adult dependant is a dependant who is 21 years or older. These rates are only applicable to the main member and a maximum of three child dependants.

Contact details



CompCare:

Universal Place, 15 Tambach Road,
Sunninghill Park, Sandton

PO Box 1411, Rivonia, 2128

Tel: 0861 222 777

Email: compcare@universal.co.za

Website: compcare.co.za

Complaints escalated to the Council for Medical Schemes:

Tel: 0861 123 267

Email: complaints@medicalschemes.com

Web: medicalschemes.com

Administered by



Universal™

This brochure is a summary of the benefits of CompCare Medical Scheme. All information relating to the 2022 CompCare Medical Scheme benefits and contributions are subject to formal approval by the Council for Medical Schemes. On joining the Scheme, all members will receive a detailed member brochure, as approved. The final registered Rules of the Scheme will apply.

All limits are pro-rated when a member or a beneficiary joins the Scheme during the year, calculated from the date of registration to the end of that financial year. If you leave the Scheme before the year is up and have used all the funds in your savings account, you will owe the Scheme the advanced portion of the Medical Savings Account you have used as it is a pro-rated benefit allocated in advance for the full benefit year. This summary is for information purposes only and does not supersede the rules of the Scheme. In the event of a discrepancy between the summary and the rules, the rules will prevail.

CompCare Medical Scheme is administered by Universal Healthcare Administrators (Pty) Ltd.

compcare.co.za