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Website: www.compcare.co.za

Administrated by Universal Healthcare Administrators (Pty) Ltd

# MEMBER AND DEPENDANT APPLICATION FORM

Please ensure that when completing this form you provide complete, up to date and accurate information at all times. Any non-disclosure of material information or any other fraudulent act, may result in cancellation or suspension of your membership. You also may be guilty of an offence as provided for in the Medical Schemes Act 131 of 1998 and liable on conviction to a fine or imprisonment or both.

Name of employer			Name of individual	
Join date			Membership number	
	D D M M	YY		
Option (please select the ap	ppropriate box)			
Pinnacle			Pinnacle Efficie	ency Discount
Dynamix			Dynamix Efficie	ency Discount
Symmetry			Symmetry Effic	iency Discount
Selfsure				
Mumed			Mumed Efficien	ncy Discount
UniSave				
MedX			MedX Efficience	y Discount
NetworX			NetworX Efficient	ency Discount
SelfNET				
CHECKLIST DOCUMENTATION	ON TO ACCOMPANY THIS APPLICA	TION		
NetworX Applications – Copy	of 3 latest salary slips, IRP 5 or IT 34			
Membership certificate/s from	m previous medical aid/s*	Adult dependant 2	21 years and over – Proof of reg	gistration/Affidavit of dependency
Copy of Identity Documents/o	copy of passport	Proof of adopted/	Foster/Child status – legal docu	iments
*p	LEASE ATTACH CERTIFICATES OF M	EMBERSHIP FROM THE PREVIOL	IS MEDICAL SHEME/S TO TH	IS APPLICATION
FOR OFFICE USE ONLY				
Member number		Company code		
Persal number		Code		



#### SECTION 1 - EMPLOYER DETAILS Name of employer Contact person Postal address Postal code Email address Tel: Code ( Cell: Telephone details Fax: Code ( SECTION 2 - PRINCIPAL MEMBER DETAILS Surname First name/s Title Marital status Nationality Present age Date of birth ID/Passport number Tax number African Coloured Indian/Asian White Postal address Postal code Physical address Email address Telephone details (B) Code ( (H) Code ( Facsimile details (B) Code ( ) Cell Occupation Date employed Gross monthly earnings (all income including salary, commission, fringe benefits, interest, dividends etc) R (Please note that if no proof of income is attached, members will be billed on the maximum income category) GP Practitioner No.: Name of GP: GP Telephone No.: SECTION 3 - SPOUSE/PARTNER DETAILS Surname First name/s Title Marital status Nationality Present age ID/Passport number Date of birth Tax number Race African Coloured Indian/Asian White Telephone details (B) Code ( (H) Code ( Facsimile details (B) Code ( Cell Occupation Date employed Gross monthly earnings (all income including salary, commission, fringe benefits, interest, dividends etc) (Please note that if no proof of income is attached, members will be billed on the maximum income category) Name of GP: GP Telephone No.: GP Practitioner No.: SECTION 4 - DEPENDANT DETAILS (INCLUDING SPOUSE/PARTNER) No Gender Race First name/s & Surname **Identity or Passport Number** Relationship Living-in Income p.m.

**PLEASE NOTE:** For any dependant / s other than your direct family, provide affidavits / legal documents.

## **SECTION 5A - MEDICAL DETAILS**

Please complete all questions in full as non-disclosure of material information could prejudice future claims made by you and/or any of your dependants.

	Principal member	Spouse/Partner	Dependant 1	Dependant 2	Dependant 3	Dependant 4	Dependant 5
Height (cm)							
Weight (kg)							
Smoker/Non smoker							

Please give the name of your General Practitioner and/or specialist, you or any of your dependants have consulted recently.

Name of General Practitioner/Specialist	Telephone number	Number of years consulted
	Code ( )	

In the event that I am hospitalised and the Scheme will need to communicate with someone on my behalf, I hereby nominate the following person and warrant that I have obtained their consent to share their personal details with the Scheme for this purpose:

Name and Surname				Relationship	
Telephone details	Tel: Code (	)	Cell:		

#### **SECTION 5B - MEDICAL HISTORY QUESTIONNAIRE**

It is most important that the questions listed below be answered as thoroughly as possible. The answers to these questions will be treated as confidential. It is important to note that any medical condition, of which you are aware, not disclosed in this application, can be excluded from benefit. Please advise whether you and any of your dependants suffer from, or have suffered from, or received treatment/consultation for any of the following conditions. Please ensure that you **underline** the appropriate condition, select and complete the appropriate block/s.

			YES	NO	Name of member/dependant
•	Heart & Vascular System	High blood pressure; high cholesterol; angina; heart attack; angiogram; previous coronary artery bypass; rheumatic fever; heart murmurs; valve problems/replacement; arrhythmias – insertion of pacemakers; heart failure; stroke; varicose veins; DVTs (deep vein thrombosis); pulmonary emboli.			
	Lungs	Asthma; emphysema; chronic bronchitis; TB; chronic infections - bronchitis & pneumonia.			
	Digestive System, Gallbladder; Liver	Dyspeptic disease (heartburn; hiatus hernia; peptic ulcers; reflux); irritable bowel syndrome (spastic colon; inflammatory bowel disease e.g. chrohn's & ulcerative colitis; chronic diarrhoea/constipation); gallstones & jaundice; hepatitis; pancreatitis; haemorrhoids; incontinence; bowel prolapse.			
	Nervous System	Persistent headaches; epilepsy; paralysis; degenerative diseases – Alzheimer's; Parkinson's; multiple sclerosis; stroke; neuralgias; ADD (attention deficit disorder).			
	Bone; Muscle & Joints	Arthritis; rheumatism; gout; back, knee or neck problems; fibromyalgia; previous fractures; deformities; degenerative muscle disease; osteoporosis; previous amputations/artificial limbs; birth defects; joint replacements.			
	Urinary Tract	Infections; stones; albumin/blood in urine; urinary incontinence; prolapsed bladder.			
	Gynaecological System	Menopause; female hormone replacement; irregular menses; infertility; breast tumours (benign/malignant); ovarian tumours; cysts; prolapsed uterus/rectum/bladder; miscarriage; caesarean section. Are you or one of your dependants currently pregnant?			
	Male Genital System	Prostate problems (hypertrophy/cancer or infections); infertility; hernias – groin; scrotal swellings; testicular tumours; abnormalities of the penis; problems with urination.			
	Gland / Hormonal	Over/under active thyroid; diabetes mellitus; Cushing's syndrome; Addison's disease; pituitary gland abnormality.			
).	Blood	Anaemia; bleeding disorders (haemophilia); leukaemia; Hodgkin's disease.			
۱.	Ear, Nose & Throat	Allergies (rhinitis, sinusitis); chronic infections (otitis, tonsillitis); nasal reconstruction; snoring; sleep apnoea; deafness – hearing aids.			
2.	Eyes	Poor vision; birth defects; degenerative disease (glaucoma; retinitis pigmentosa; cataracts; keratoconus); allergies – pterygiums; anticipated/previous laser surgery; artificial eyes.			
3.	Emotional (psychological, psychosomatic problems)	Depression; bipolar disorder; anxiety; stress; previous treatment for post traumatic stress syndrome; eating disorders – bulimia & anorexia; mental retardation; alcoholism; drug abuse. Have you or any of your dependants ever been on sleeping tablets or antidepressants?			
4.	Infections / Tropical Diseases	Sexually transmitted diseases; genital warts; HIV/AIDS; hepatitis; ME-Virus (Yuppie Flu); malaria; bilharzias; cholera; typhoid.			
5.	Skin Disorders	Acne; eczema; psoriases; lesions (keloid hypertrophic scars); skin rashes; shingles: (aposi sarcoma – tumours.			

# SECTION 5B - MEDICAL HISTORY QUESTIONNAIRE - continued

16.			YES	NO	Name of me	
	Connective Tissue Disorders	Systemic lupus erythromatosis; scleroderma; rheumat	oid arthritis.			
17.	Teeth & Gums	Impacted molars (wisdoms); previous/current treatment; braces; crowns; recurrent infections- gums				
<b>18.</b>	Cancer	Cysts; growths; tumours of any kind.				
19.	Allergies	Are you or any of your dependants allergic to any spendication (e.g. penicillin, aspirin, sulphas, morph pollen dust; animals; specific food types (e.g. nuts).				
20.	Immuno-Suppressive Treatment	Have you or any of your dependants ever had or undergo an organ treatment transplant? Have your your dependants ever suffered from any condit Immunosuppressive treatment?	u or any of			
1.	Have you or any of your d therapy or chiropractic treatme	ependants ever received any form of physiotherapy, ent?	occupational			
2.	Are you or any of your depend delivery.	ants pregnant? If <b>yes</b> - how many weeks? Please give ex	pected date of			
.3.		dants had any previous or pending claims for which any or cle Accident) claims? If <b>yes</b> , please give details.	ther party may			
24.		ependants expecting to undergo any medical tre cialised dentistry etc, within the next twelve months?	atment, e.g.			
25.		pendants have a chronic condition requiring ongoing and dosage of all the medication you or any of your d				
26.		pendants ever received any medical attention of any ialised dentistry etc, not mentioned above?	nature, e.g.,			
27.	Have you and any dependants declared medically unfit?	ever appeared before a medical board in view of early r	etirement and			
8. any	Are you or any of your depend of the questions above have be	ants organ donors? en answered <u>yes</u> , please supply full details below. If the	re is not enough space	e, please a	attach an addit	ional page.
No	Member / Dep Full	details of the disorder, consulting Doctor, type of medication	on & dosage used	Date o	f treatment	Degree of recovery
pr	ivileges of the Scheme by presentir	e from benefits or terminate the membership of a membe ig false claims or making misrepresentation or the non-disclo ny sum which, but for his abuse of the benefits or privileges o	sure of factual information	on. In such	an event, the n	nember may be required
pr by	ivileges of the Scheme by presentir	g false claims or making misrepresentation or the non-disclo	sure of factual information	on. In such	an event, the n	nember may be required
pr by SECTION at Comprotect	ivileges of the Scheme by presenting the Board to refund the Scheme at the Board to refund the Scheme at the Board to refund the Scheme at the Board to refund the Scheme we strive for the Board to refund th	or your rights to good health, and will we also respect your rights to good health, and will we also respect your rights to good health, and will	sure of factual information	on. In such	an event, the n	nember may be required
ECTION TO THE PROPERTY OF THE	ivileges of the Scheme by presenting the Board to refund the Scheme at the Board to refund the Scheme at the Board to refund the Scheme at the Board to refund the Boa	or your rights to good health, and will we also respect your right?  Yes ou have a living will?	sure of <sup>'</sup> factual informati of the Scheme, would no	on. In such	an event, the n	nember may be required
SECTION SECTIO	ivileges of the Scheme by presenting the Board to refund the Scheme at the Board to refund the Scheme at the Board to refund the Scheme at the Board to refund the Scheme we strive the strip that right. However, spect your right to a living will. Do your 7 - PREVIOUS MEMBERSHIP	or your rights to good health, and will we also respect your right?  Yes ou have a living will?	sure of <sup>f</sup> actual informati of the Scheme, would no No	on. In such t have bee	an event, the n	nember may be required his behalf.

#### **SECTION 8 - ELECTRONIC TRANSFER INFORMATION**

#### PERSONAL BANKING DETAILS

Electronic transfer of payments to you and collection of members portion's (co-payment's) where applicable.

#### CREDIT CARD AND TRANSMISSION ACCOUNTS ARE NOT ACCEPTED

	PAYMENTS (Claims refunds)	COLLECTIONS (Members portions)
Name of account holder		
Account holders ID no		
Name of bank		
Branch		
IBT number		
Account number		
Type of account	Current Savings	Current Savings
	<b>DISCLAIMER:</b> It is the member's responsibility to advise the administrator in writing of any change in banking details. Neither the Scheme nor its administrators will be held liable should an incorrect account be credited under any circumstances.	I/We hereby authorise the Scheme to debit my/our bank account, the amount necessary for amounts owed by the member to the Scheme to the maximum value of R500 or as arranged with the Scheme.
	Authorised Signature/s Date	Authorised Signature/s Date
	Member's Signature Date (if different from the authorised signature)	Member's Signature Date (if different from the authorised signature)
SECTION 9 - METHOD O	F PAYMENT OF CONTRIBUTION	
Please note that contrib	utions are paid in arrears (at the end of the month for the month). Credi	t card and transmission accounts are not accepted
Please select method of	payment (please tick) Debit order En	nployer deduction Direct payment via cheque/EFT
I/We hereby authorise	please fill in the following: the Scheme to debit my/our banking account (wherever it may nt, incorporating the contribution rate changes.	be), the amount necessary for any contributions and changes in
Name of account holder		
Name of bank		Branch
Type of account		Branch code
Account number		Type of account- please tick: Current Savings

# **SECTION 10 - COMPCARE MEDICAL SCHEME DECLARATION**

Authorised signatory

CompCare Medical Scheme, hereafter referred to as "the Scheme", confirms that your and your dependants' personal details and medical information shall be kept confidential and the Scheme shall take all reasonable steps to comply with the provisions of any legislation applicable to the protection of your and your dependants' personal information

Monthly preferred

debit order date:

 $15^{\text{th}}$ 

- 2. The Scheme confirms that your and your dependants' identifiable information (personal and health information) will neither be used for purposes of related company business nor sold for commercial purposes.
- The Scheme confirms that it has data security measures in place, including restricted access to your and your dependants' data, data back-up systems and data recovery systems. The Scheme shall take all reasonable steps to ensure that all staff within the Scheme and all third parties who have access to beneficiary information for the purpose of data transfer and management, Scheme administration, managed care agreements and compliance with applicable legislation, keep the personal information of beneficiaries confidential and comply with applicable legislation.
- The Scheme confirms it has granted access to certain persons within the Scheme and its contracted third parties to your and your dependants' personal and health information. The use of relevant personal information and/or personal health information provided is for the following purposes: verifying your identity; processing your application for membership; administration of your medical scheme membership; membership verification and eligibility checking; assessment, processing and reimbursement of claims for medical expenses; determining your on your medical scientific inclination in the ligibility directing, assessments in cellination scientific medical expensions, determining your entitlement to benefits; underwriting or risk assessments; providing relevant information to a healthcare provider who requires this information to provide a healthcare service to you or any of your dependants; providing managed care services to you or any of your dependants; sharing your information with service providers, including electronic switching houses, for the purpose of processing it and rendering services to you such as electronic submission of claims to us; risk management practices; fraud prevention and detection, audit and record keeping purposes; compliance with applicable legal and regulatory requirements; population of the beneficiary registry as required by the Council for Medical Schemes and the Department of Health; collection of monies owed by you or healthcare providers to us; statistical analysis (this will always be on an anonymous basis, which means that data about you that is relevant to the analysis is used but it is not linked to your name or membership number).
- In the event of a breach of confidentiality, the Scheme shall assume responsibility if the Scheme is at fault and will manage the breach according to its internal protocols and disciplinary procedures.
- The Scheme will ensure that underwriting is applied to all members in a consistent and equitable manner.

## SECTION 11 - MEMBER ACKNOWLEDGEMENT AND DECLARATION

Please read the declarations below carefully. These contain acknowledgements of fact that may impact on your rights. These declarations must be read in conjunction with the rules of CompCare Medical Scheme (hereafter referred to as "the MSA"), and all these provisions shall be binding on you and your dependants. Please tick the boxes to acknowledge that you have read each declaration:

1. I, the undersigned hereby apply for membership of CompCare Medical Scheme and agree that all answers and information relating to my dependants and I, contained in this application

- completed by me or by any other person / s will be the basis of the proposed agreement.

  I warrant that the contents of this application are true, correct and complete, whether the information is relating to myself or any of my listed dependants. No cover will be granted unless the
- Scheme specifically notifies me in writing of their acceptance of the risk, or on receipt of a valid membership card. Failure to comply with any of the terms and conditions of the agreement shall render the agreement null and void.

  I agree to abide by and undertake to familiarise myself with the rules of the Scheme as amended from time to time and grant my employer the right to deduct from my remuneration any
- amounts (including members portions) outstanding by myself to the Scheme. I further grant my employer the right to pay such monies over the Scheme I confirm that I have received a copy of the current Member Benefit Guide and understand the contents therein.
- I (the member) acknowledge that it is my sole responsibility as a member to ensure that the monthly premium is received by the Scheme. Furthermore, I understand that I will be liable for any legal costs incurred in the recovery of any amount owing to the Scheme on the attorney and own client scale.

  I agree that contribution late joiner penalties may apply to my adult dependants 35 years and older if they have not been a member or a dependant of any previous medical scheme(s) or
- existing dependant at time of registration.
- I understand that the Scheme will not be liable for reimbursement in respect of health services obtained for any pre-existing conditions, unless the details are fully disclosed, which may be subject to waiting periods and condition specific exclusions in accordance with the Medical Schemes Act (No. 131 of 1998).

#### SECTION 11 - MEMBER ACKNOWLEDGEMENT AND DECLARATION - continued

- I agree to notify the Scheme within 30 days in the event that any alternation in the circumstances on which the assessment of their risk is based, occurs between the date of this application and the date of their acceptance of the risk.

  I declare that neither the applicant nor any of his/her dependant/s are beneficiaries of another registered medical scheme, on the date of registration with CompCare Medical Scheme.
- I hereby give the Scheme permission to communicate to me by SMS or Email
  I declare that I have disclosed all particulars relevant to this application and that I am aware that any false statement or non-disclosure of information will relieve the Scheme from liability and subject my membership to cancellation. I warrant that I am authorised to sign on behalf of my dependant/s. If I am illiterate, I confirm that the content of this application form and the implications thereof have been read and explained to me.
- I also authorise any doctor or other person, who may be in possession of or hereafter acquire information about my health or the health of my dependants, to disclose the information to the Scheme and its contracted third parties, provided such information shall be treated as confidential at all times. I confirm that I have the required consent of my dependants to share information of such dependants with the Scheme and its contracted third parties.
- I understand that my confidential health and personal information will only be used for the purposes as outlined by the Scheme on the application form and any deviation from this constitutes a breach of confidentiality.
- In the event that the Scheme wishes to use my (or my dependants') confidential information for purposes other than those outlined in the application form, the rules of the Scheme and the MSA, the Scheme is required to obtain further consent from me (or my dependants).
- l agree to inform the Scheme of any changes in my or my dependants' personal status, as required by the Scheme rules, within 30 days of the change in circumstances.

  I shall ensure that the Scheme is at all times in possession of accurate and up-to-date information about my dependants and I as it may impact on the assessment of my application for membership, the administration of my membership, payment of claims and communication by the Scheme with me. 16.
- I acknowledge that my dependants and I may have access to our personal information held by the Scheme and request the Scheme to correct any inaccurate information as prescribed by 17. applicable legislation.
- I further acknowledge that the personal information of my dependants and I shall be retained as part of the records of the Scheme for as long as it is required by the Scheme for lawful 18 purposes, as may be required by applicable legislation and for historical, statistical or research purposes subject to the requirements of applicable law.
- 20.
- If any of my dependants or I have any concern about the processing of our personal information, we can raise the matter with the Scheme by contacting the Principal Officer.

  I consent to all conversations between myself and the Scheme or its contracted third parties being recorded.

  I confirm that I am familiar with the terms of this agreement, being the conditions, limits and benefits of the Scheme.

  I hereby guarantee that as the main member of the Scheme, to the extent that it may be required by law, that I have received the necessary consent from my dependants to access and view their healthcare claims made on my membership and deal with all matters relating to their claims on my membership as set out in this section.
- I agree that in the event that I, or my Employer have appointed an accredited broker to provide intermediary services, the Scheme shall be entitled to pay over to the broker the agreed fee
- Failure to provide proof of income on an annual basis when required by the Scheme, will result in my contributions to default to the highest income category, which will not be backdated when proof is submitted.
- I confirm that I am aware that my contributions will change according to my monthly income including commissions and other earnings should I join the NetworX or NetworX ED options. I accept that penalties may be applied in terms of the Medical Schemes Act. I understand that these penalties include a 3 month general waiting period, a 12 month waiting period on
- pre-existing conditions and, where applicable, a late joiner penalty fee.

SIGNATURE OF BROKER CONSULTANT

I confirm that I have received a current copy of the benefits and understand the contents therein.
I confirm that once I am enrolled as a member who has not joined as part of an employer group, that I may terminate membership to the Scheme by giving 3 months written notice in terms of the Scheme Rules.

I confirm that I have read and understood the above acknowledgements and declarations. I have had the opportunity to question and consider these and I agree to them. My signature below

confirms that I voluntarily give consent to the above on behalf of myself and my dependants.							
SIGNATURE OF APPLICANT		DATE					
SECTION 12 - EMPLOYER							
	scrutinised, and we are not aware of any facts staff and confirm the salary details are correct.	other than those stated which should	be made known to t	he Scheme. We certify that the			
Contribution amount	R		Date				
Employer's name							
Employer's signature		Capacity					
SECTION 13 - BROKER DECLAR	RATION						
<ol> <li>I hereby confirm that I h</li> <li>I confirm that I am fully ac</li> <li>Financial Services Board:</li> <li>I confirm that I have provi</li> <li>The commission payable of</li> <li>I confirm that I have a vali</li> <li>I confirm that the information</li> <li>I confirm that where I requested and responses</li> <li>The advice and assistance</li> <li>In the event of a material member and/or the Schein</li> </ol>	2. I confirm that I am fully accredited in terms of relevant legislation, on date of my signature, of this document.  3. Financial Services Board: Accreditation number						
SECTION 14 - BROKER DETAIL	S						
Brokerage name		Broker code					
Broker's cell		Brokers Tel: Code ( )					
SIGNATURE OF BROKER							
SECTION 15 - BROKER CONSU	JLTANT						
Broker consultant name			BC code				

DATE